

kotak

Growing Legacies

Please refer to our website www.cesc.co.in for revised cash office operating timing
Visit us at: www.cesc.co.in. CIN: L31901WB1978PLC031411. e-mail: cesclimited@rpsq.in

(With unpaid arrear of 1 month)

SHAIL BALA SHARMA & GAURAV SHARMA 4TH-FR;FL-4A RGM-17/154 RAGHUNATH PUR, MANASHA TALA KOLKATA 700059

Customer Id: 46001719260 Bill No.:4648004117101231

Bill Date: 19/02/23

Consumer No.	Reading date	Your Regional Office
46480041171	This Month:08/02/23	North Regional Office
Consumer Type	Previous Month:09/01/23	226A & B, Acharya Prafulla Ch. Road Kolkata - 700004
Domestic		Tel-2555-9815

>> Summary of the bill

Total Unit	Gross Amount Payable (₹)*	Rabate (₹)	Net Amount Payable (₹)*	Due Date
276	4980	20.19	4960	28/02/23

\* The gross/net amount when rounded, is to the lower multiple of ₹10/-. The Truncated amount will be carried forward on payment.

Please pay by due date to avoid inclusion of this bill in the next bill

For e-payment i.e. through ECS, Debit/Credit Card (via website & Mobile), Net Banking, NEFT/RTGS, PayU Messages : Money-Wallet, Paytm-Wallet within Due Date, Addl. Rebate: ₹ 20.19, Net Amount Payable: ₹4940.

YOUR METER (60A) CAN CATER UPTO THREE ACs. Ensure electrical safety to prevent fire, save life and save property.

# **NOTICE OF DISCONNECTION**

Dear Sir(s)/Madam,

It appears from our records that you have neglected to pay our bill for the Accounting month ₹ 2952.67

Dec'22 fo

If you have already paid the above bill, kindly arrange to present the receipt at your Regional Office as indicated above for correcting our records. Notice is hereby given that if the amount is not paid within fifteen clear days from the date of receipt of this Bill-cum-Notice, we will be reluctantly compelled to disconnect your supply in terms of Section 56 of the Electricity Act, 2003 and/or Section5(2) of the Bengal Electricity Duty Act, 1935. The supply will only be restored on payment of all dues, reconnection charge and additional Security Deposit payable, if any.

It further appears that you have neglected to pay our undermentioned bill(s) for which Disconnection Notice(s) was/were issued earlier. Hence, your supply is liable to be disconnected in terms of the previous Notice(s), even before the Due Date of this Bill.

A/C Month Gross Amount A/C Month Gross Amount

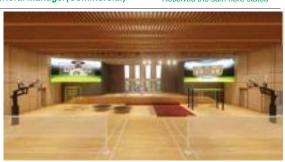


(i) The unpaid amount(s) indicated against earlier month(s) represent the exact amount of the bill, without rounding

E&O.E For CESC Limited

**General Manager(Commercial)** 

Received the sum here stated







SESSION 2023 JULY : NURSERY TO GRADE 5

FOR MORE INFORMATION PLEASE VISIT WWW.RPGIS.IN

# 

Consumer No.	Gross Amt.(₹)	Net Amount (₹)	Due Date	A/C Month	Consumer No.
46480041171	4980	4960	28/02/23	01231	46480041171

UNIQUE ID : 46001719260 BILL ID : Z001231



#### **ENERGY CHARGES**

	Rate/Phase	Ampere	Meter Reading			Units	Total	Energy Charges
Meter No.			Previous	Present	MF	Consumed	Units	(₹)
7017976 01	G/1 Ph	60	17278	17554	1	276	276	1929.27
						*Total	:	1929.27

ADJUSTMENTS:\*\*

Consu	mer No.	46480041171	

#### >> Your Bill Detail

Your Electricity Bill for the month of JANUARY 2023				
Energy Charges	:₹	1929.27		
MVCA	:₹	0.00		
Fixed/Demand Charges	:₹	90.00		
Govt.Duty	:₹	0.00		
Meter Rent	:₹	10.00		
Adjustments**	:₹	0.00		
Arrears B/F PTO	:₹	2952.67		
	:₹			
Gross Amount	:₹	4981.94		
	:₹			
Rebate	:₹	20.19		
	:₹			
Net Amount	:₹	4961.75		
Addl. Rebate for e-paymer	20.19			

Addl. Rebate for e-payment mode : ₹ 20.19

Net Amount for e-payment mode: ₹ 4941.56

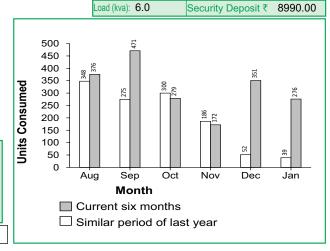
RATES/CALCULATION						
	Domestic : Type G					
Monthly Gross Energy						
Consumpt	ion	Rate(P)	Charges(`)			
First	25 U	518	129.50			
Next	35 U	569	199.15			
Next	40 U	670	268.00			
Next	50 U	745	372.50			
Next	50 U	762	381.00			
Next	76 U	762	579.12			
Total	276 U		1929.27			

The above are subject to rebates, charges and surcharges, as applicable

In terms of Hon'ble West Bengal Electricity Regulatory Commission's order dated 01.08.2022, MVCA has been included into Energy Charges. There is no separate MVCA charge at present. There has been no increase in overall tariff.



As a mark of respect to our esteemed Sr. Citizens, we have a dedicated Counter for them at all our Cash Offices. Timings for the same are displayed at the respective Cash Offices and is also mentioned on our website (www.cesc.co.in).



## >>Complaints

Complaints may be registered at Regional Offices or over telephone. If however, any of our existing / intending Consumers are not satisfied with the resolution of their complaint at the initial stage and have further grievances, they should approach the designated 'Grievance Redressal Officers' (GROs) of their Region / District, or 'Central Grievance Redressal Officers' (CGROs) with written petition in three copies, for commercial / supply related issues within 90 (ninety) days from the date of occurrence of the cause of action. The grievance Petition can also be sent through e-mails. Details are available on our website www.cesc.co.in. On receipt, the GROs/CGROs will acknowledge the same in writing. The receipt, grievance will be investigated and appropriate hearing(s) will be arranged in order to redress the grievance. Finally, the GRO/CGRO will pass a Reasoned Order, which will be communicated to the Petitioner.

In the unlikely event of the Petitioner not being satisfied with the Order of GRO/CGRO, the Petitioner may make a representation to the Ld. Ombudsman at Office of the Ombudsman, West Bengal Electricity Regulatory Commission, Plot No: AH-5 (2nd Floor), Premises No: MAR 16-1111, Action Area-1A, New Town, Rajarhat, Kolkata-700163 Phone No. (033) 29623756, E-mail: wbercombudsman2012@gmail.com.

A representation to the Ld. Ombudsman should be filed in terms with applicable Regulations of Notification No. 56/WBERC published by Hon'ble West Bengal Electricity Regulatory Commission on 26th August 2013.

Kindly note that a consumer / intending consumer must first approach the concerned Grievance Redressal Officer or one of the Central Grievance Redressal Officers before representing the case to the Ld. Ombudsman. The details of the GROs and CGROs as well as the format for filing representation to the Ld. Ombudsman are available on our website www.cesc.co.in.

# To report Power Theft please call 033 35011912, 033 44031912, 18605001912, 1912

In case of supply breakdown please contact: 033 35011912,033 44031912,18605001912,1912 or SMS to 56070, write CESC <space> <consumer number> or log on to www.cesc.co.in

## >> Methods of Payment

(a) Payment by cheque will not be accepted. (b) Cash payment - may be made at any of the Cash Offices listed below. Please tender the exact amount of the bill and check that the amount printed on the receipted portion of the bill tallies with the amount paid. (c) e-Payment: ECS, Debit/Credit Card through web-site & Mobile, Net Banking, NEFT/RTGS. Depending on mode of e-payment chosen, convenience fees may be charged by the participating banks. (d) In case of non-receipt of a bill at the usual time in any month, you may collect a duplicate bill from your Regional Office or any of the cash offices printed below or from our web-site www.cesc.co.in. (e) If this bill is not paid within the due date, a Delayed Payment Surcharge will be levied on the Gross Amount as applicable, from the due date to the date of payment. The surcharge will be added to a subsequent bill. (f) If disconnected, outstanding dues, reconnection charge and Additional Security Deposit, if applicable, will be payable prior to reconnection.

CASH OFFICES	* HOURS OF PAYMENT		
(Details available in CESC Website www.cesc.co.in)	WEEKDAYS (Monday to Friday)	1st ,3rd and 5th Saturday	
CENTRAL REGIONAL, NORTH REGIONAL, NORTH-SUBURBAN REGIONAL, SOUTH REGIONAL SOUTH-WEST REGIONAL, HOWRAH REGIONAL, SERAMPORE (MAHESH), DUM DUM, JADAVPUR,BARANAGAR,LAKE TOWN, BEHALA CHOWRASTA, RASHBEHARI.	09:00 am to 05:00 pm	09:00 am to 05:00 pm	
MISSION ROW, BARABAZAR, ENTALLY.	09:00 am to 05:00 pm	09:00 am to 01:00 pm	
BHUPEN BOSE AVENUE, MANICKTALA, BHOWANIPORE, R B CONNECTOR (RAJDANGA), HOWRAH MAIDAN, UTTARPARA, SERAMPORE (KALITALA), BELGHORIA, BELEGHATA, SIBPUR, JORABAGAN .	10:00 am to 02:00 pm	10:00 am to 02:00 pm	
TITAGARH, HOWRAH CENTRAL, KHIDDIRPORE, GARDEN REACH, BUDGE BUDGE, GARULIA, BELUR, GOURHATI, TOLLYGUNGE, MAHESHTALA, SANKRAIL, BIRATI, NASKARPARA.  Opening days as notified in the Notice Board of the Cash	10:00 am to 02:00 pm	10:00 am to 02:00 pm	