

ARUN KOTHARI
20,SCHOOL ROW
FLAT-B/II
2ND.FLOOR
KOLKATA-700 025.

Customer Id : 16000121509
Bill No. : 1604113400509160
Bill Date : 06/10/16

Consumer No.	Reading Date	Your Regional Office
16041134005	This Month:23/09/16	South Regional Office 6,Mandeville Gardens Kolkata - 700 019 Tel - 2485-6100
Consumer Type	Previous Month:24/08/16	
Domestic		

>> Summary of the bill

Total Unit	Gross Amount Payable*	Rebate (₹)	Net Amount Payable*	Due Date
577	₹ 5120	45.29	₹ 5080	20/10/16

You will lose the rebate and will have to pay the Gross Amount after Due Date

Please pay within TEN DAYS from Due Date to avoid appearance of this bill amount in next month bill, as due, inspite of payment.

* For e-payment (i.e. via ECS, Debit/Credit Card via website and mobile, Net Banking, NEFT/RTGS, PayUMoney, Paytm) within Due Date, Rebate: RS. 90.58 , Net Amount Payable: RS. 5030

Messages:

Your Customer Account Manager is Mr. Raj Mangal Singh, Sr. Commercial Executive (Mobile: 8584075313). You may contact for bill related issues between 9:00 AM to 5:00 PM from Monday to Friday & 9:00 AM to 1:00 PM on Saturdays. You may also call 1912 during business hours for any Billing, Metering and Payment related queries, and for AC application. For further details you may kindly visit our website www.cesc.co.in.

* Now you may opt for Bills in Bengali or Hindi or English. To exercise your choice just follow any of the following steps:- Visit www.cesc.co.in : Consumers >My CESC >Language Option for Bill OR SMS:CESC<SPACE> B or H or E <SPACE> Customer ID to 56070 OR WhatsApp us: Customer ID <SPACE> B or H or E to 8585079399 /8585079400

* THE GROSS/NET AMOUNT WHEN ROUNDED, IS TO THE LOWER MULTIPLE OF ₹ 10/-.
THE TRUNCATED AMOUNT WILL BE CARRIED FORWARD ON PAYMENT.

E.&O.E
For CESC Limited
Shravan Chatterjee
Dy. General Manager (Central)

Received the sum here stated

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Consumer No.	Gross Amt.(₹)	Net Amount (₹)	Due Date	A/C Month	Consumer No.
16041134005	5120	5080	20/10/16	09160	16041134005

UNIQUE ID : 16000121509

BILL ID : Z009160

emailed copy of bill

(For use of Commercial Department)

FOR OFFICE USE ONLY

Meter No.	Rate/Phase	Meter Reading		MF	Units Consumed	Total Units	Energy Charges (₹)
		Previous	Present				
3963971	01 G/Singlephase	21946	22523	1	577	577	4495.99
* Total :							4495.99

ADJUSTMENTS: ₹

Consumer No. **16041134005**

>> Your Bill Detail

Your Electricity Bill for the month of SEPTEMBER '16			
Energy Charges	*	₹	4495.99
MVCA		₹	126.94
Fixed/Demand Charges		₹	33.00
Ad hoc Fuel and Power Purchase Cost		₹	0.00
Govt. Duty		₹	461.06
Meter Rent		₹	10.00
Adjustments	**	₹	
Gross Amount		₹	5126.99
Rebate		₹	45.29
Net Amount		₹	5081.70
Rebate for e-payment mode		₹	90.58
Net Amount for e-payment mode		₹	5036.41

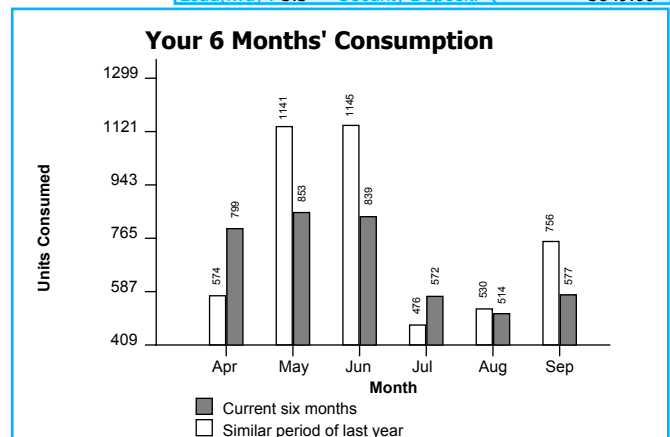
Load(kva) : 3.3 Security Deposit: ₹ 5849.00

RATE TABLE - Domestic : Type G		
Monthly Cnsp	Rate(P)	Energy.Chg(₹)
First 25 U	489	122.25
Next 35 U	540	189.00
Next 40 U	641	256.40
Next 50 U	716	358.00
Next 150 U	733	1099.50
Next 277 U	892	2470.84
Total 577 U		4495.99

Monthly Variable Cost Adjustment (MVCA) is 22p/unit vide notification dated 26/07/2016

The above are subject to rebates, charges and surcharges, as applicable.

INDICATORS:



>> Complaints

Complaints may be registered at Regional Offices or over telephone will continue. If however, any of our existing / intending Consumers are not satisfied with the resolution of their complaint at the initial stage and have further grievances, they should approach the designated 'Grievance Redressal Officers' (GROs) of their Region / District, or 'Central Grievance Redressal Officers' (CGROs) with written petition in three copies, for commercial / supply related issues within 90 (ninety) days from the date of occurrence of the cause of action. The grievance Petition can also be sent through e-mails. Details are available on our website www.cesc.co.in. On receipt, the GROs/CGROs will acknowledge the same in writing. The receipt, grievance will be investigated and appropriate hearing(s) will be arranged in order to redress the grievance. Finally, the GRO/CGRO will pass a Reasoned order, which will be communicated to the Petitioner.

In the unlikely event of the Petitioner not being satisfied with the Order of GRO/CGRO, the Petitioner may make a representation to the Ld. Ombudsman at Office of the Ombudsman West Bengal Electricity Regulatory Commission, Bikalpa Shakti Bhawan, 3rd Floor, J-1/10 EP & GP Block, Sector - V, Salt Lake City, Kolkata - 700 091, Phone No. (033) 2357-2415 / 2416, Fax No. (033) 2357-2415, E-mail: wberombudsman2012@gmail.com.

A representation to the Ld. Ombudsman should be filed in terms with applicable Regulations of Notification No. 56/WBERC published by Hon'ble West Bengal Electricity Regulatory Commission on 26th August 2013.

Kindly note that a consumer / intending consumer must first approach the concerned Grievance Redressal Officer or one of the Central Grievance Redressal Officers before representing the case to the Ld. Ombudsman. The details of the GROs and CGROs as well as the format for filing representation to the Ld. Ombudsman are available on our website www.cesc.co.in.

Last Payment Received On	Amount Received(₹)	Mode of Payment	A/C Month & Year
13/09/16	4420.00	E-PAYMENT	08/16

In case of supply breakdown please contact: 1912;4403-1912;1860 500 1912 or SMS to 56070, write CESC <space> <consumer number> or log on to www.cesc.co.in

>> Methods of Payment

(a) **Cash payment**-may be made at any of the Cash Offices listed below. Please tender the exact amount of the bill and check that the amount printed on the receipted portion of the bill tallies with the amount paid. (b) **Cheque Payment**- Only local cheques will be accepted. This bill must be returned with cheque drawn in favour of "CESC Limited" and crossed "A/C Payee". Please write the name, address, Consumer number and billing month in block letters on the reverse of the cheque. The date of the cheque should not be beyond the date on which the same is presented in our receiving counter or deposited in our cheque collection box. The receipt will be returned through courier. Payment by cheque on Gross amount will be acceptable only upto 7 days from the due date. (c) **e-payment**: ECS, Debit/Credit Card, through web-site & Mobile, Net Banking, NEFT/RTGS. Depending on mode of e-payment chosen, convenience fees may be charged by the participating banks. (d) **In case of non-receipt of a bill at the usual time in any month, you may collect a duplicate bill from your Regional Office or any of the Cash Offices printed below or from our web-site.** (e) **If this bill is not paid** within the due date, a Delayed Payment Surcharge will be levied on the Gross Amount as applicable, from the due date to the date of payment. The surcharge will be added to a subsequent bill. (f) The supply is liable to be **disconnected for non-payment** of this bill, upon serving Notice.

CASH OFFICES

HOURS OF PAYMENT

CENTRAL REGIONAL - 67, BENTINCK STREET (GROUND FLOOR, JUST OPPOSITE TO ORIENT CINEMA), NORTH REGIONAL, NORTH-SUBURBAN REGIONAL, SOUTH REGIONAL, SOUTH-WEST REGIONAL, HOWRAH REGIONAL, RASHBEHARI.	WEEKDAYS (Mon-Fri)		SATURDAYS
	DUM DUM, JADAVPUR, BARANAGAR, SERAMPORE(MAHESH), LAKE TOWN, BEHALA CHOWRASTHA, MISSION ROW, BARABAZAR, ENTALLY.	08:00 am to 08:00 pm	08:00 am to 05:00 pm
BHUPEN BOSE AVENUE, MANICKTALA, BHOWANIPURE, R B CONNECTOR (RAJDANGA), HOWRAH MAIDAN, UTTARPARA, SERAMPORE(KALITALA), BELGHORIA, BELEGHATA, SIBPUR, JORABAGAN.	08:00 am to 04:00 pm 08:00 am to 04:00 pm	08:00 am to 02:00 pm 08:00 am to 11:00 am	
TITAGARH, HOWRAH CENTRAL, KHIDDIRPORE, GARDEN REACH, BUDGE BUDGE, GARULIA, BELUR, GOURHATI, TOLLYGUNGE, MAHESHTALA, SANKRAIL, BIRATI, NASKARPARA.	09:00 am to 01:00 pm	09:00 am to 12:00 noon	
Opening days as notified in the Notice Board of the Cash Offices.	09:00 am to 01:00 pm	09:00 am to 12:00 noon	

