

**Details:**

We had booked one under construction flat at "Unimark Springfiled" project owned by LGW Ltd and developed by Purview Projects LLP vide Sale Agreement dated 10/12/15. Till date we have made payments of Rs. 37,79,373/- (Rupees Thirty Seven lac seventy nine thousand three hundred and seventy three only) by availing Housing Loan from Bank. In early 2020, we decided not to take the flat due to some problem and requested the Owner and developer by letter dated 19/02/20 to cancel the flat booking and refund the amount already paid as per Cancellation clause in the Sale Agreement. The Cancellation clause in the Sale Agreement states that


"After raising written cancellation request, the owner/developer would refund the amount paid within 180 days."

Thereafter again on 11/07/20 and 02/01/20 we gave registered letter to the owner and developer asking for the refund of the amount. We had also given mails to the owner on 25/08/20, 27/08/20 and on 29/12/20 apart from numerous telephonic conversation with the sales executive. Meanwhile we had to stay in Office provided quarter due to non availability of public transport to attend the office and in the process I lost the HRA of salary during the period. Till date we have not been refunded not a single rupee, on the contrary we were told during my telephonic discussion that, we would be getting back the amount only after the flat is resold. After almost 11 months of my raising the request we feel cheated, humiliated, mental agony and extreme harassment in the hands of powerful owner/developer nexus.


**Redressal sought for :**

We want immediate refund of Rs. 37,79,373/- (Rupees Thirty Seven lac seventy nine thousand three hundred and seventy three only) already paid plus a sum of Rs. 5,00,000/- (Rupees Five lac only) as compensation for mental agony, extreme harassment and humiliation

Interest @ 8% for the sum paid for 1 year > Rs. 302350/- (Rupees Three lac two thousand three hundred and fifty only)

  
Suchismita Das

A total of Rs. 4581723/- (Rupees Forty five lac eighty one thousand seven hundred and twenty three only)

  
Snehismita Das.