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Annexure - CH?



modassir jawaid <modassirjawaid@gmail.com>

Urgent: Request for Refund of Agency Fees/Service Charges

2 messages

modassir jawaid <modassirjawaid@gmail.com>

Sat, Jun 8, 2019 at 12:21 PM

To: Bon Marque Developers Pvt Ltd <bonmarque.2016@gmail.com>

Kind Att: Mr. Deepayan

Dear Sir,

This is regarding my booking of residential flat in Klinton Tower, New Town, Kolkata. In this regard, an amount of Rs. 1,00,000/- was paid to your company towards service charges pertaining to aforementioned booking. However, since the deal cannot finalised, I request you to kindly refund Rs. 1,00,000/- as per agreement.

Kindly do the needful on urgent basis.

B/Rgds
Modassir Jawaid
Mob: 09836405609

modassir jawaid <modassirjawaid@gmail.com>

Wed, Oct 23, 2019 at 3:57 PM

To: Bon Marque Developers Pvt Ltd <bonmarque.2016@gmail.com>

Dear Sir,

This is regarding my booking of residential flat in Klinton Tower, New Town, Kolkata. In this regard, an amount of Rs. 1,00,000/- was paid to your company M/s Bon Marque towards service charges pertaining to aforementioned booking. However, since the deal was not finalized and cancelled by the owner M/s Cancun, I had requested you to kindly refund my Rs. 1,00,000/-

I am writing this email with great pain and disappointment regarding your dealing of my refund request. This is highly unacceptable that you have not been able to refund my money even after more than 6-months of cancellation of the deal. I am also highly disappointed and perturbed by the way your officer handled and replied to my request while I visited your office on 19/10/2019. I was told that, your company will think over my request after Dec/2019 and their is fund problem. I failed to understand fund problem as I am asking for my own money which I have already paid to you. How can your company be financially so unsound and insensitive that you are unable to refund to your customers in time. Despite all this you already have taken almost 6-months and without any result.

I would like to bring to your notice that I am really disappointed by all this. Kindly arrange to refund my booking amount of Rs. 1,00,000/- as soon as possible else I will be forced to go for legal action and file my complaint in consumer court. I will also not hesitate to share my ordeal while dealing with your company on various social media platforms.

Kindly do the needful.

B/Rgds
Modassir Jawaid
Mob: 09836405609

I am in urgent need of funds and I want my hard earned money back immediately.

[Quoted text hidden]

Modassir Jawaid