

COMPLAINT TO AUTHORITY
Complaint under section 31 of the Act

For use of Authority(s) office :

Date of filing : 10/7/2020

Date of receipt by post : _____

Complaint No. : COM000517

Signature : _____

Authorized Officer : _____

IN THE HOUSING INDUSTRY REGULATORY AUTHORITIES OFFICE

Calcutta Greens Commercial Complex (1st Floor), 1050/2, Survey Park, Kolkata-700075

Between

Narendra Prasad Gupta Complainant(s)

And

M/S CANCUN CONSTRUCTION Respondent(s)

Details of claim :

1. Particulars of the complainant(s) :

(i) Name of the complainant : Narendra Prasad Gupta

(ii) Address of the existing office / residence of the complainant : NA (Currently working in Bangalore - Address mentioned inline) NA, North 24-Parganas, Rajarhat, New Town, 700156

(iii) Address of the service of all notice : Narendra Gupta

Flat # T7, Sathvik Enclave

10th Cross, Abbaiah Reddy Layout

Kagadasspura, Bangalore

Karnataka, Pin - 560093

Phone - 9663526691

2. Particulars of the respondents:

(i) Name(s) of the respondent : M/S CANCUN CONSTRUCTION

(ii) Office address of the respondent : 890, UNIWORLD CITY, CHAKPACHURIA, North 24-Parganas, Rajarhat New Town, West Bengal, 700156

(iii) Address for service of all notices : Cancun Groups PS IXL Building 5th Floor Suite No. 505, Chinar Park, Newtown, Kolkata, West Bengal 700136

3. Jurisdiction of the Authority : North 24-Parganas

4. The complainant declares that the subject matter of the claim falls within the jurisdiction of the Authority. Facts of the case:

I had booked a 3BHK Duplex Flat with Cancun Constructions (Block A, Duplex No. 4, Floor 3 & 4) in October 2015. The project was promised to be delivered in mid 2018. I paid an initial amount of INR 19,32,088 (19 Lakh 32 thousand 88 Rupees) in two installments. However the Project was overly delayed and with no signs of progress, I canceled my booking in 2018. It is almost 3 years since my cancellation, however they have not refunded even a single penny of my hard earned money.

(give a concise statement of facts and grounds for complaint)

5. Relief(s)

In view of the facts mentioned in paragraph 4 above, the complainant prays for the following relief(s) :

I request for refund of my complete amount - Rs 19,32,088 along with Rs 10,00,000 additional compensation for all the losses I and my family have been through in the past 5 years ever since booking this flat with Cancun

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Constructions. Rs 30 Lakhs in lumpsum.

(Specify below the relief(s) claimed explaining the grounds of relief(s) and the legal provisions (if any) relied upon)

6. Interim order, if prayed for:
NA

Pending final decision on the complaint the complainant seeks issue of the following interim order:
NA

(Give here the nature of the interim order prayed for with reasons)

7. Complainant not pending with any other court, etc:
NA

The complainant further declares that the matter regarding which this complaint has been made is not pending before any court of law or any other authority or any other tribunal(s).

8. Particulars of bank draft in respect of the fee in terms of sub-rule (1) of rule 36:
(i) Amount : 1000
(ii) Name of the bank on which drawn : BillDesk Online Payment

9. List of enclosures :
(Specify the details of enclosures with the complaint)

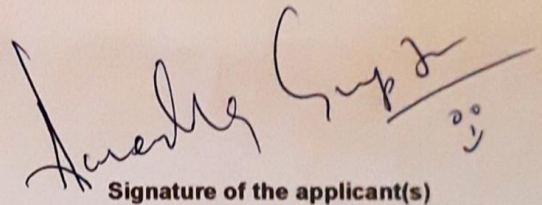
Email Communication with Cancun Construction

Verification

I Narendra Prasad Gupta son / daughter of Devendra Prasad Gupta the applicant do hereby verify that the contents of paragraphs (1 to 7) are true to my personal knowledge and belief and that I have not suppressed any material fact(s).

Place : BANGALORE

Date : 07th OCTOBER 2020


Signature of the applicant(s)