

COMPLAINT TO AUTHORITY
Complaint under section 31 of the Act

For use of Authority(s) office :

Date of filing : 8/8/2019

Date of receipt by post : _____

Complaint No. : COM000118

Signature : _____

Authorized Officer : _____

IN THE HOUSING INDUSTRY REGULATORY AUTHORITIES OFFICE

Calcutta Greens Commercial Complex (1st Floor), 1050/2, Survey Park, Kolkata-700075

Between
Mohammed Shahnawaz Khan Complainant(s)
And
Dharitri Infraculture Pvt Ltd Respondent(s)

Details of claim :

1. Particulars of the complainant(s) :

- (i) Name of the complainant : Mohammed Shahnawaz Khan
- (ii) Address of the existing office / residence of the complainant :
- (iii) Address of the service of all notice :

2. Particulars of the respondents:

- (i) Name(s) of the respondent : Dharitri Infraculture Pvt Ltd
- (ii) Office address of the respondent : Merlin Infinite DN-51, 6th floor, Suite - 606, DN Block, Sector V, Bidhannagar, Kolkata, West Bengal 700091, India
- (iii) Address for service of all notices :

3. Jurisdiction of the Authority :

4. The complainant declares that the subject matter of the claim falls within the jurisdiction of the Authority. Facts of the case:

On 15th of December, 2017, I had booked a 2 Kottah Bunglow in Bliss Ville project initiated by Dharitri Infraculture Pvt Ltd. I had paid them two lacs and five thousand indian rupees (INR 2,05,000/-) as an initial booking amount. But due to no progress on 3rd of July, 2018, I had requested cancellation and refund of my booking amount. My request was accepted on same date and informed me that it will be refunded after six months waiting period as per agreement.

But till now no money has been refunded and always they are ignoring my requests. I have sent various emails but no reply about my refund. I had visit their office last month and they had promised to process the refund in breakups and told me that they will send official email but no email came till now. They do not respond to emails or calls. So at last I have no other option except asking WBHIRA for my help and support.

(give a concise statement of facts and grounds for complaint)

5. Relief(s)

In view of the facts mentioned in paragraph 4 above, the complainant prays for the following relief(s) :
Based on the facts mentioned above I request the authority to support me and let my booking amount be refunded.

(Specify below the relief(s) claimed explaining the grounds of relief(s) and the legal provisions (if any) relied upon)

6. Interim order if prayed for:

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Pending final decision on the complaint the complainant seeks issue of the following interim order::

(Give here the nature of the interim order prayed for with reasons)

7. Complainant not pending with any other court, etc:
Not pending

The complainant further declares that the matter regarding which this complaint has been made is not pending before any court of law or any other authority or any other tribunal(s).

8. Particulars of bank draft in respect of the fee in terms of sub-rule (1) of rule 36:
(i) Amount : 1000
(ii) Name of the bank on which drawn : BillDesk Online Payment

9. List of enclosures :
(Specify the details of enclosures with the complaint)

Allotment Letter

Booking Amount Receipt 1

Booking Amount Receipt 2

MOU page1

MOU page2

MOU page3

MOU page4

MOU page5

MOU page6

Refund Application

FORM 'J'
See rule 36(1)

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Verification

I Mohammed Shahnawaz Khan son / daughter of Mohammed Aslam Khan the applicant do hereby verify that the contents of paragraphs (1 to 7) are true to my personal knowledge and belief and that I have not suppressed any material fact(s).

Place : Najran, Saudi Arabia

Date : 8/8/19



Signature of the applicant(s)