

WEST BENGAL HOUSING INDUSTRY REGULATORY AUTHORITY

Calcutta Greens Commercial Complex (1st Floor)

1050/2, Survey Park, Kolkata – 700 075

E-mail : wbhira18@gmail.com

Phone No. 033-2416 0606

No. 1139 – HIRA/1C-162/2019

Date : 18/11/2020

From : Secretary,
West Bengal Housing Industry Regulatory Authority
Calcutta Greens, Survey Park
Kolkata

To
Shri Avishek Chatterjee,
D/8, Ideal Association,
V.I.P. Road, C.I.T. Scheme VIIM,
Kankurgachi,
Kolkata – 700 054

Sub. : Your complaint at CMO regarding Shukhobrishti Mass Housing Project, New Town.

Sir,

In reference to your above problem, I am directed to request you to lodge formal complaint online in the website of West Bengal Housing Industry Regulatory Authority [www.hira.wb.gov.in] in prescribed manner as envisaged in the User Manual available in the website. The Authority will dispose of the complaint in prescribed manner. Kindly note that no offline complaint (including complaint in mail) is entertained by WBHIRA Authority as per rule.

If you have already lodged online complaint in the said website of WBHIRA, kindly refer the complaint no. in reply mail. The Authority will look into the matter in prescribed manner.

Yours faithfully,


Secretary

**West Bengal Housing Industry Regulatory Authority
West Bengal**

No. 1139/(1) – HIRA/1C-162/2019

Date : 18/11/2020

Copy for information to :
Secretary, Housing Department, Govt. of West Bengal


Secretary

**West Bengal Housing Industry Regulatory Authority
West Bengal**