

Dated 27<sup>th</sup>, August 2019

To,  
**Mr. Aditya Rohatgi, VP Sales & Shristi Management,**  
Shristi Housing Development Private Limited,  
THE - V Privileged Living office  
WESTIN V,  
Plot No CBD/2, Action Area II,  
New Town, Kolkata - 700156

**Subject:**

**Refund of full amount plus interest due to delay of project for over 4 years.**

Dear Sir,

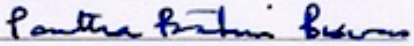
This is to bring to your kind attention that we were allotted serviced apartment number 3C/1 in Wing C, on 3<sup>rd</sup> Floor at 'THE - V' Privileged Living, Westin V, Address: Plot No CBD/2, Action Area II, New Town, Rajarhat, Kolkata 700156 on **31<sup>st</sup> October 2014** (Allotment Reference: SHDL/FA/S&M/14-15/DL/3C1, Application ref: 0007/1, Customer code: V-C-3C/1). As per General Terms & Condition document Clause 10, the apartment was scheduled to be delivered on **2<sup>nd</sup> quarter (April - June) of 2015**. The project has since been delayed by over 4 years and the project has not been completed or possession granted for over 4 years.

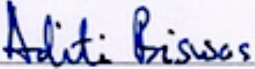
As the project has been delayed for 4 years, we request to fully refund us of the money that we paid to you for the said flat along with interest in accordance with NCDRC ruling.

I would be obliged if you can look into the matter personally and arrange my refund immediately. Kindly respond within seven (7) days of receipt of this letter with detailed calculation of total amount to be refunded by you and when we can collect the cheque.

Thanking you,

Yours sincerely,

  
(Mr. Partha Pratim Biswas)  
Flat No: 8-SB, Manikarn Apartments,  
3B, Ram Mohan Mullick Garden Lane  
Kolkata - 700010

  
(Mrs. Aditi Biswas)

Copy to:

The management of Shristi Housing Development Private Limited,

Registered Office  
Plot No. X-1, 2 & 3, Block - EP, Sector - V  
Salt Lake City, Kolkata - 700091

V Privileged Living office  
WESTIN V,

Plot No CBD/2, Action Area II,  
New Town, Kolkata - 700156

Sales office

Regus Business Center,  
Level 6, Wing A,  
Constantia Building  
11, Dr UN Brahmachari Road,  
Kolkata - 700017

Corporate Office

D-2, 5<sup>th</sup> Floor, Southern Park,  
Saket Place, Saket,  
New Delhi, 110017