

Date: 23/09/2020

Name: Mr. Supriya Dutta
Co-applicant Name: Mr. Arindam Dutta

Nichu Bazar, Katwa 713130, West Bengal, India

Contact No: ,03453255216,9332308733

Sub: Apartment No- 7A2 , Tower No- 13 allotted in your favour hereinafter referred to as the "said Apartment" at Elgin & Hiland Greens Phase 2

This is in reference to the requests received from few allottees of Hiland Greens Phase 2 where they showed interest to understand about the eligibility of compensation for delay in handover. We are writing with regard to such request and referring to the allotment of the said Apartment referenced above, whereby in pursuance of your application, the said Apartment was allotted in your favour, on such terms and conditions as specified in the General Terms and Conditions (GTC).

As per the terms of the GTC, subject to force majeure, compensation will be payable to such allottees who have not committed any default or delays in payment. As per our records it has been noticed that as of now there have been no delay in payment from your side for payment of installments/demands. Accordingly you will be eligible for compensation calculated @ 12.50/- per sq.ft of the chargeable area of the apartment per month, effective from the schedule date of possession till **31st Mar' 2020 (post which lock down has been declared and force majeure has been granted as per govt. order dated 29th May 2020)**. A note on Force Majeure is enclosed herewith for your ready reference.

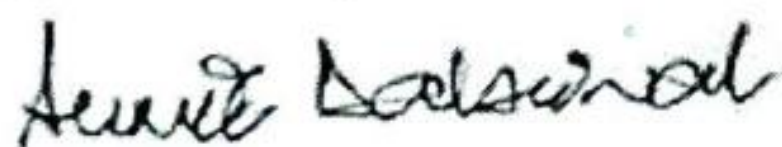
Such compensation amount will be adjusted with your final installment letter/stamp duty & registration amount subject to receipt of the balance payment after adjustment within the due date as intimated to you in the final installment letter. Any excess amount for such compensation will be given separately during registration of the apartment.

Last few months have been very difficult for all of us. As you are aware, the world is in the grip of the **Novel Coronavirus (COVID-19) Outbreak**, which has now been labelled a pandemic by the **World Health Organisation**. We were forced to suspend the construction since Mar' 2020 due to unavailability of workers as site. However, we have resumed the construction work from **15th Aug' 2020** onwards. As the situation around the outbreak continues to evolve, we are implementing measures to ensure the safety and security of all persons concerned, as a matter of priority.

Kindly find annexed the construction progress report as on **31st Aug' 2020** and the expected delivery timeline for all towers. We will send this report every month. We would like to reassure you that your apartment will be completed within the timelines indicated.

Thanking You

Yours sincerely



Riverbank Developers Private Limited

Riverbank Developers Pvt. Ltd.

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CIN: U70101WB2007PTC120037

Sl. No.	Tower	Description	Progress Status on 14/3/2020	Progress Status on 31/8/2020	Labour deployments on 31.08.2020	Tower Scheduled Delivery Month	Sep20	Oct20	Nov20	Dec20	Jan21	Feb21	Mar21	April21	May 21	June21	July21	Aug21	Sep21		
1	T-10	Civil Finishing (Tiling, IPS Flooring in Staircase, Wall Putty)	54%	54%	Skilled -24 no's ; Unskilled 52 no's	To be handed over in the month of April															
2		Door Frame & shutter, Painting & Hardware	19%	37%																	
3		Matel Fabrication + Railing + Painting	34%	34%																	
4		External & Corridor, Staircase Finish with Paint	13%	42%																	
5		Aluminium Window	0%	0%																	
6		Internal Electrical	38%	38%																	
7		Internal PHE	27%	44%																	
1	T-11	Civil Finishing (Tiling, IPS Flooring in Staircase, Wall Putty)	58%	60%			To be handed over in the month of May														
2		Door Frame & shutter, Painting & Hardware	19%	37%																	
3		Matel Fabrication + Railing + Painting	34%	34%																	
4		External & Corridor, Staircase Finish with Paint	10%	52%																	
5		Aluminium Window	0%	0%																	
6		Internal Electrical	33%	33%																	
7		Internal PHE	27%	45%																	
1	T-12	Civil Finishing (Tiling, IPS Flooring in Staircase, Wall Putty)	48%	48%		To be handed over in the month of June															
2		Door Frame & shutter, Painting & Hardware	19%	35%																	
3		Matel Fabrication + Railing + Painting	34%	34%																	
4		External & Corridor, Staircase Finish with Paint	9%	45%																	
5		Aluminium Window	0%	0%																	
6		Internal Electrical	33%	33%																	
7		Internal PHE	29%	40%																	
1	T-13	Civil Finishing (Tiling, IPS Flooring in Staircase, Wall Putty)	19%	45%		To be handed over in the month of June															
2		Door Frame & shutter, Painting & Hardware	11%	20%																	
3		Matel Fabrication + Railing + Painting	34%	34%																	
4		External & Corridor, Staircase Finish with Paint	17%	19%																	
5		Aluminium Window	0%	0%																	
6		Internal Electrical	33%	33%																	
7		Internal PHE	28%	35%																	
1	T-14	Civil Finishing (Tiling, IPS Flooring in Staircase, Wall Putty)	26%	35%		To be handed over in the month of May															
2		Door Frame & shutter, Painting & Hardware	20%	34%																	
3		Matel Fabrication + Railing + Painting	34%	34%																	
4		External & Corridor, Staircase Finish with Paint	34%	41%																	
5		Aluminium Window	0%	0%																	
6		Internal Electrical	33%	33%																	
7		Internal PHE	25%	45%																	
1	T-15	Civil Finishing (Tiling, Kota stone Flooring in Staircase, Wall Putty, False Ceiling)	57%	57%		To be handed over in the month of July															
2		Door Frame & shutter, Painting & Hardware	20%	36%																	
3		Matel Fabrication + Railing + Painting	30%	30%																	
4		External & Corridor, Staircase Finish with Paint	9%	54%																	
5		Aluminium Window	0%	0%																	
6		Internal Electrical	33%	33%																	
7		Internal PHE	32%	42%																	
1	T-16	Civil Finishing (Tiling, Kota stone Flooring in Staircase, Wall Putty, False Ceiling)	68%	70%		To be handed over in the month of July															
2		Door Frame & shutter, Painting & Hardware	5%	10%																	
3		Matel Fabrication + Railing + Painting	37%	37%																	
4		External & Corridor, Staircase Finish with Paint	12%	60%																	
5		Aluminium Window	1%	1%																	
6		Internal Electrical	34%	34%																	
7		Internal PHE	32%	40%																	
1	T-17	Civil Finishing (Tiling, Kota stone Flooring in Staircase, Wall Putty, False Ceiling)	33%	42%	Unskilled 24 no's	To be handed over in the month of July															
2		Door Frame & shutter, Painting & Hardware	20%	38%																	
3		Matel Fabrication + Railing + Painting	5%	9%																	
4		External & Corridor, Staircase Finish with Paint	6%	54%																	
5		Aluminium Window	0%	0%																	
6		Internal Electrical	33%	33%																	
7		Internal PHE	20%	25%																	