

Mr. Tapan Kumar Saha
D/44, Amarabati, Sodepur,
Flat No. – 3A, Tirupati Apartment,
P.O. Sodepur,
Kolkata - 700 110.

Dear Sir,

At the outset Bengal Shapoorji Housing Development Limited (“BSHDPL”) denies each and every allegation made by you in the captioned letter other than those which are a matter of facts and records or which have been expressly admitted herein. All such other averments made in the captioned Letter are denied being false and wrong.

BSHDPL are constantly updating the status of “Shukhobrishti” Project through circulars on our official website, www.shukhobrishti.com, for awareness of all stakeholders. The latest circular has been published on 8th June 2020 for public viewing. “Shukhobrishti” is the largest mass housing project in India initiated by WBHIDCO and developed by BSHDPL for construction of 20,000 dwelling Apartments in 150 Acres of land. BSHDPL has already handed over 10,000 Apartments to its valued homebuyers, till date and is committed to complete and hand over the balance Apartments in a phase wise manner in the next few years. BSHDPL has already initiated various processes for commencement of the construction completion, including but not limited to assessment of work pending, handover scheduling and subsequent mobilization.

The application for booking of apartment has been made by the allottees only after perusing the terms and conditions of the GTC and accepting the same. Although the allotment and hand-over procedure has slowed down due to various unforeseen reasons beyond the control of BSHDPL, we have initiated all necessary steps to overcome the contingencies, the handing over process for the remaining Apartments shall begin in a phased manner.

Regarding your proposal of meeting, we regret to inform you that due to the ongoing COVID-19 pandemic, we are not conducting any physical meetings at our office as the same is not operational on regular basis. In these circumstances, you are hereby requested to inform the prospective date and the time of the virtual meeting to our Regional Office so that we can coordinate with our respective officials and confirm their availability to enable us to address your queries as mentioned in the captioned letter. Kindly keep in mind that working hours of BSHDPL officials prior to proposing the date and time of the virtual meeting.

Stay Safe Stay Healthy

Thanks and regards,

BSHDPL- Customer Care Team

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