

Date: 11th June, 2018

Ms. Darshana Puthia

**390, S. N. Roy Road, Girikunj Complex, Flat
No. 411-B, Kolkata- 700038 ,WEST BENGAL
,INDIA**

Contact No.:

Ref: Apartment No. 2A5 Tower No. 18 at Hiland Greens

Dear **Ms. Darshana Puthia**,

We, at Hiland, have promised ourselves to never compromise, when it comes to providing you with quality homes with the best of modern amenities. Hence, our unfaltering focus, in the last few months, has been on the development of infrastructure such as the BBT Road Flyover, retail hub, etc., in an effort to make your life at Hiland Greens, convenient and comfortable.

Unfortunately, this has resulted in a slight delay in the handover process of your apartment and we deeply regret making you wait. We shall begin the handover and registration soon, on or before the first quarter of the next year.

Kindly bear with us. We reiterate our promise to make up for this delay through the payment of the compensation committed to you under Clause No. 11(d) of the General Terms and Conditions that we agreed to between us. This compensation will be adjusted against your future dues.

For any further queries or information, you can reach us at **033 4037 3535** or write us at jayanta@hilandcal.com.

Regards,

Team Hiland