



sumit gobinda choudhury &lt;sumitgobinda@gmail.com&gt;

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**Apartment No- 12A4 , in Tower No- 12 at Elgin & Hiland Greens Phase 2**

4 messages

**Customer Care** <customercare@hilandcal.com>

Wed, Sep 23, 2020 at 4:18 PM

To: sumitgobinda@gmail.com

Cc: crscare@hilandcal.com

**Dear Sir/Madam,**

This is in reference to the requests received from few allottees of Hiland Greens Phase 2 where they showed interest to understand about the eligibility of compensation for delay in handover. We are writing with regard to such request and referring to the allotment of the said Apartment referenced above, whereby in pursuance of your application, the said Apartment was allotted in your favour, on such terms and conditions as specified in the General Terms and Conditions (GTC).

As per the terms of the GTC, subject to force majeure, compensation will be payable to such allottees who have not committed any default or delays in payment. As per our records it has been noticed that there have been delays in payment from your side for payment of installments/demands. Accordingly you will not be eligible for compensation. A note on Force Majeure is enclosed herewith for your reference.

Last few months have been very difficult for all of us. As you are aware, the world is in the grip of the **Novel Coronavirus (COVID-19)** outbreak, which has now been labelled a pandemic by the World Health Organisation. We were forced to suspend the construction since Mar' 2020 due to unavailability of workers at site. However, we have resumed the construction work from 15<sup>th</sup> Aug' 2020. As the situation around the outbreak continues to evolve, we are implementing measures to ensure the safety and security of all persons concerned, as a matter of priority.

Kindly find annexed the construction progress report as on **31<sup>st</sup> Aug' 2020** and the expected delivery timeline for all towers. We will send this report every month. We would like to reassure you that your apartment will be completed within the timelines indicated.

**Yours sincerely****Team Hiland**

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**2 attachments****HIRA Force Majeure Order.pdf**

85K

 **Construction Bar Chart\_Hiland Greens Ph\_02.pdf**  
104K

**sumit gobinda choudhury** <sumitgobinda@gmail.com>  
To: Hiland & Jll <customercare@hilandcal.com>  
Cc: crscare@hilandcal.com

Wed, Sep 23, 2020 at 5:31 PM

Please specify on which instalments I have delayed. There is no specific mention of it in this communication.  
Regards.

[Quoted text hidden]

**Customer Care** <customercare@hilandcal.com>  
To: sumit gobinda choudhury <sumitgobinda@gmail.com>  
Cc: crscare@hilandcal.com

Mon, Sep 28, 2020 at 2:19 PM

Dear Sir,

Greetings of the day!

Please find the attached interest ledger for your reference. Please feel free to contact us if found any discrepancy.

Regards

**HILAND**

**Sales & Marketing Office :**

Anandlok Building,227 A.J.C Bose Road, Block-B,4<sup>th</sup> Floor, Kolkata -700020 , India

T: +91 33 4037 3535 F: +91 33 4037 3505

**Registered Office :**

225C,A.J.C Bose Road,4<sup>th</sup> Floor,Kolkata – 700020 , India


W: [www.hilandcal.com](http://www.hilandcal.com), [www.calcuttariverside.com](http://www.calcuttariverside.com) & [www.hilandgreens.com](http://www.hilandgreens.com)

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 **T12-12A4.pdf**  
50K

**sumit gobinda choudhury** <sumitgobinda@gmail.com>

Mon, Sep 28, 2020 at 4:55 PM

To: Hiland & Jll <customercare@hilandcal.com>  
Cc: crsccare@hilandcal.com

As is evident from the interest statement I am not at all a defaulter in payment of instalments.  
Hence please clarify on which instalments I have defaulted as stated in you mail.  
Regards.

[Quoted text hidden]

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## 2 attachments

Regards



**Sales & Marketing Office:**  
Aparna Building, 227 A, J.C Bose Road, Block 8, 4<sup>th</sup> Floor, Jubilee - 700028, India  
T: +91 33 4037 3036 F: +91 33 4037 3035

**Registered Office:**  
225C, A, J.C Bose Road, 4<sup>th</sup> Floor, Jubilee - 700028, India  
M: +91 98801 88888, +91 98801 88889  
E: [info@hiland.com](mailto:info@hiland.com), [sales@hiland.com](mailto:sales@hiland.com), [humanresources@hiland.com](mailto:humanresources@hiland.com)

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34K

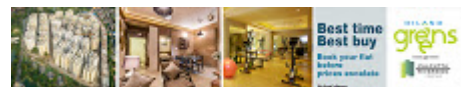


image002.jpg  
125K