From,

Tania Dey and Nilarya Talukdar 51/1/5, Brajanath Lahiri Lane, P.O. Santragachi, Howrah P.S. Shibpur Pin: 711104

Date: 28/11/2020

To.

The Director, Vedic Realty Private Limited 1/1B, Upper Wood Street, Kolkata 7000017

Subject: COMPLAINT LETTER

Dear Sir.

We have signed an agreement of sale with your company on 29th July 2016 for an apartment (Unit no. C3, Floor 3rd, in Block IG-12) in the housing enclave named IVY GREENS II that you promised to develop. In the said agreement (Point i under Article 9) you mentioned the time to handover the apartment is 36 months. The said point in the article also has a provision wherein we allow you a grace period of 6 (six) months in case there is a delay in delivering possession of the said property. In reality, it has been 4 (four) years and 4 (four) months from the effective date of the agreement. We have visited the site multiple times during this period, and the fact is that you have not yet started any substantial development of the housing enclave (IVY GREENS II) let alone the apartment in the agreement.

Worried by the progress, we visited your registered office on 21st July 2020 and talked to one of your officer in charge of the project. The gentleman agreed that no work is currently going on in this project and also mentioned that you have unilaterally decided to put this project on hold indefinitely.

This is a clear breach of agreement committed by you.

Hence, we demand a full refund of the entire amount we paid to you throughout this period with accrued interest as per government guidelines within 15 (fifteen) days of receiving this complaint to SBI AC no. 20121748007. Enclosed herewith is a cancelled cheque of the account.

Below are the details of the amount we have provided to you under the agreement from time to time.

| SL No. | Date       | Drawn on | Cheque number | Amount     |
|--------|------------|----------|---------------|------------|
| 1      | 30/01/2016 | SBI      | 247056        | 50,000.00  |
| 2      | 15/02/2016 | SBI      | 247064        | 142,007.00 |
| 3      | 15/03/2016 | SBI      | 247065        | 142,007.00 |

| 4 | 15/04/2016 | SBI | 247066           | 142,007.00 |
|---|------------|-----|------------------|------------|
| 5 | 15/05/2016 | SBI | 247067           | 142,007.00 |
| 6 | 15/06/2016 | SBI | 247068           | 142,007.00 |
| 7 | 23/11/2017 | CBI | Loan installment | 471,910.00 |

Enclosed are the particulars of all the receipts against the above payments.

We expect you to take this complaint seriously, and act accordingly. If you fail to refund the amount within 15 days of receiving the complaint, we will have no other option to take the case to the competent authority.

Sincerely,

Tania Dey and

Nilarya Talukdar

Signature

TANIA DEY

NILARYA TALUKDAR

## Encl.

- · Agreement for sale.
- Sanction of Housing loan.
- Money receipt of 6 installments of booking amount.
- Statement of Account for Loan disbursement.