

Government of West Bengal

Consumer Affairs Department

11A, Mirza Ghalib street, Kolkata- 700 087

Ph. no- 033 2252 3087/2304

Minutes of the meeting held on 28/02/2020 at 3:00 p.m. towards settlement of non-statutory complaint through pre-litigation mediatory procedure.

In the Matter of: Complaint of Smt. Nandini Srivastava & Sri Manoj Kumar Srivastava against Larica Estates Limited.

In the Matter of: Complaint Index No-210/CAD-Rest/19-20

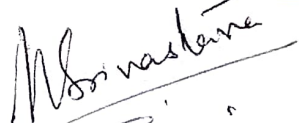
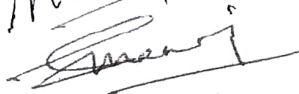
Smt. Nandini Srivastava & Sri Manoj Kumar Srivastava in person appeared. Nobody appeared on behalf of the Opposite Party.

Ld. Advocate Mr. Manish Paul was contacted over telephone. The matter was discussed with the complainants, but they did not reach a consensus on the refund amount and the procedure to settle the issue amicably.

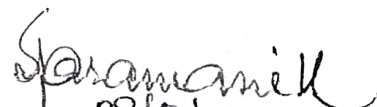
The mediatory procedure failed.

The complainants were requested to prefer lodging statutory complaint case with the Hon'ble State Consumer Disputes Redressal Commission, West Bengal for adjudication. //

The concerned file was considered as closed.

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2. 

Signature of the complainants.

  
28/02/2020.  
Assistant Director  
Dte. of Consumer Affairs & FBP  
Govt. of West Bengal