

Narayan Kundu <kundu9f@gmail.com>

RE: Enquiry for Sanhita

Narayan Kundu <kundu9f@gmail.com>

Mon, Jan 11, 2021 at 6:14 PM

To: prosenjit mukherjee cprosenjit.mukherjee@simocosystem.net>

Dear Mr. Mukherjee,

Thank you for your email dated 7th Jan.'21. Earlier, same or similar communications were sent by you or other officials of Sanhita on several occasions committing hand over of possession of the flat on different months and years. As a matter of fact, I have lost faith on you totally and would surely like to come out of the tangle created by you people. Can you please help me by cancelling my allotment and refunding me the amount I have paid to you so far with reasonable interest thereon?

I am 71 years old and suffered a heart attack in July last. I had to undergo Angioplasty on 30th July 2020 and don't know whether I will survive till the time you kindly decide to hand over possession of the flat to us. So, why don't you think of a dignified exit for me from your vicious circle?

Wishing best of everything to you and your Company,

Yours truly, Narayan Kumar Kundu

Dear Mr.Kundu.

You have every reason for this annoyance as our commitments on handing over possession failed repeatedly in the past. Being a greenfield project it has gone through innumerous ordeals during past years. In additions there were impediments in the form of Panchayat defunct, Demonetization and the latest Pandemic and it's impact. However, presently the finishing work is going on and the Block will be ready by March, '21. Please bear with us for another two months.

Thnx & Regds

Prosenjit

From: Narayan Kundu [mailto:kundu9f@gmail.com]

Sent: Thursday, January 07, 2021 3:11 PM

To: prosenjit mukherjee

Subject: Re: Enquiry for Sanhita

Dear Mr Mukherjee,

You would recall my innumerable mails to you regarding possession of my flat in Sanhita, New Town. You have so far failed to keep your commitments on numerous occasions. Can you please be honest with me once in your life time and inform when you are truly planning to handover the flat?

Please don't pass on the responsibility of replying to this email to some insignificant juniors working in your company and bluffing the gullible public.

Expecting an immediate response

Yours truly,

Narayan Kumar Kundu

9748999406

On Tue, Nov 3, 2020, 08:41 Narayan Kundu < kundu9f@gmail.com > wrote:

Dear Mr. Mukherjee,

I, with other members of my family, visited your site during Pujas. Lot many works are to be done before possession can be given for my flat. Last time you had passed on the responsibility of replying to my mail to one Ms. Sayanee, who informed that possession will be given to me on or before December 2020. The progress of work in the tower where I am supposed to get a flat does not corroborate her statement as flooring work below 4th floor was not done, there was no hint of the lifts being installed, internal electrical wiring, plumbing jobs, additional jobs like grills and electrical points for which we have paid some advance already, were nowhere to be seen. Can you please give me an honest reply as to when I can actually expect possession? Alternatively, can you please return my money alongwith reasonable interest as the delay is beyond imagination.

Please respond

Yours truly,

Narayan Kumar Kundu

On Tue, Jul 21, 2020 at 4:13 PM prosenjit mukherjee cprosenjit.mukherjee@simocosystem.net wrote:

Dear Mr.Kundu,

Lift installation and a few finishing work are yet to be done prior to handover possession. We require another 3 working months to complete the entire block.

Thanking You

Prosenjit

From: Narayan Kundu [mailto:kundu9f@gmail.com]

Sent: Tuesday, July 21, 2020 1:25 PM

To: prosenjit mukherjee

Subject: Re: Enquiry for Sanhita

Dear Mr. Mukherjee,

I am still waiting for your response to my mail dated 8th July'20. Please be kind enough to respond.

Yours truly,

Narayan Kumar Kundu

9748999406

On Wed, Jul 8, 2020 at 2:24 PM Narayan Kundu <kundu9f@gmail.com> wrote:

Dear Mr. Mukherjee,

In case your "building wise survey" has been completed for my tower i.e.3B1, kindly inform me when I can expect possession of my flat 4E. An early response from your end will be highly appreciated.

Yours truly,

Narayan Kumar Kundu

9748999406

On Tue, Jun 16, 2020 at 12:37 PM prosenjit mukherjee prosenjit.mukherjee@simocosystem.net> wrote:

Dear Mr.Kundu,

Hope you alongwith all your family members are best of your health and safe. The question about handingover date of Flat does mortify us more as we had committed and thereafter as usually failed number of times in past. We have been giving you more trouble . Certain obvious impediments, mostly outwith our control, came time and again to interrupt the schedule and thus frustrated us again and again.

Handover possession will be delayed further due to lockdown in light of pandemic COVID 19. The State Govt. have allowed real estate to resume activities with 100% workforce from 01.06.2020. But mobilization of laborers, generally stay in Murshidabad District, bring in the bought out construction materials will take some time. We need more time to put everything in place. Our technical team have been making a building wise survey to assess the jobs still left to complete and handover. On receiving we shall let you know the revised schedule. Hope, this reschedule will not frustrate you again considering the present situation.

Thnx

Prosenjit

From: Narayan Kundu [mailto:kundu9f@gmail.com]

Sent: Saturday, June 13, 2020 3:39 PM

To: prosenjit mukherjee

Subject: Re: Enquiry for Sanhita

Dear Mr. Mukherjee,

I am back again troubling you with familiar but not so pleasant question. Is your commitment to handover my flat in July/August 2020 still holds or you take advantage of the LOCK-DOWN to delay it further? An early reply would be appreciated as we have plans to go abroad to visit our daughters during September/October 2020 subject to improvement in the current situation. Our stay there would be for a minimum period of 3 months.

Expecting an early response,

Yours truly,

Narayan Kumar Kundu

Application No, 638126

On Sat, Mar 7, 2020 at 5:21 PM prosenjit mukherjee cprosenjit.mukherjee@simocosystem.net wrote:

Mr.Kundu,

Pls ignore previous mail.We have been waiting for lift. Lift will be delivered in June, 2020. Another few days will be required to make it operational. We shall invite you to take possession in July/Aug.

Delay has made enough irritation to you. Inconvenience caused to you is regretted. Please bear with us.

Thnx

Prosenjit

From: Narayan Kundu [mailto:kundu9f@gmail.com]

Sent: Saturday, March 07, 2020 1:09 PM

To: prosenjit mukherjee

Subject: Re: Enquiry for Sanhita

Dear Mr. Mukherjee,

I am yet to receive any response on my mail dated 5th March, 2020 making me apprehensive that this time also you will not be able to keep your commitment. I know you shall give some flimsy excuses and continue to cheat gullible customers like us. But believe me, I am at the extreme end of my patience and am already in talk with appropriate authorities for a solution to my unending woes.

Wishing you and Sanhita all the best

Yours truly,

Narayan Kumar Kundu

On Thu, Mar 5, 2020 at 3:49 PM Narayan Kundu <kundu9f@gmail.com> wrote:

Dear Mr. Mukherjee,

So it is March 2020 now. I hope you will be sticking to your earlier promise now. I also hope that the lifts of my building are being installed or have already been installed by now. Can you please confirm a date you are going to handover the flat?

Expecting a positive and specific response from your end.

Yours truly,

Narayan Kumar Kundu

wrote:

Dear Mr. Kundu,

We are very sorry for making commitment and failed time and again. I have got final confirmation from our technical team that lift will be installed in the month of March and possession will be offered within 2/3 weeks thereafter. Please bear with us. Inconvenience caused is regretted.

Thnx

Prosenjit

From: Narayan Kundu [mailto:kundu9f@gmail.com]

Sent: Friday, January 31, 2020 8:52 AM

To: Prosenjit Mukherjee

Subject: Re: Enquiry for Sanhita

Dear Mr. Mukherjee,

How long will you continue fooling your customers? Please go through the mails. How many times you have promised possession of my flat and missed the target. It is February 2020 now and I do not foresee any prospect of getting possession of my flat whereas you are offering ready to move flats to new buyers. Do you want us to approach consumer forum and then only you would move? If so, please let me know so that I can proceed accordingly.

Expecting an early response from you.

Yours truly,

Narayan Kumar Kundu

Application No. 638126

Dear Mr.Kundu,

Sorry for earlier information, given under some mistaken notion. However, as desired, we like to mention that the tentative date of delivery of your Flat is on or before 30th. November, 2019

Thnx

Prosenjit

From: Narayan Kundu [mailto:kundu9f@gmail.com]

Sent: Thursday, March 14, 2019 4:51 PM

To: Prosenjit Mukherjee

Cc: Tapas Kumar Mitra

Subject: Re: Enquiry for Sanhita

Dear Mr. Mukherjee,

Whatever I learnt about English Language, "couple of weeks" means 2 weeks. So based on your mail dated 25th February, 2019 I was expecting that my flat must be almost ready for possession. With this hope I visited the site today and met your Sales Executive stationed there. First of all, she was at sea to hear that the flat is almost ready. What I learnt from her that I can expect possession of the flat sometimes around the Pujas. I confronted her and showed your mail to her to which she had not reply. After that, I visited my flat and realised that my dream of getting possession in near future is like a bubble in thin air. Only the plaster work has been done, that too shabbily. Flooring, POP/Putty work, Electrical Wiring, tiles in bathroom/kitchen, Doors and windows etc. are still far off. Please don't give lame excuses like the contractor entrusted with the job is slow et al. We had signed agreement (19th May, 2015) with Simoco, not with the sub-contractor, if any. You have already exceeded the permissible period (36 months plus grace period of 6 months from the date of allotment, which in my case is 24.09.2014) to hand over possession of the flat

My earnest request to you that please don't try to bluff your customers who have paid you lakhs of rupees already. I believe that you will take earnest steps to complete balance works of my flat including extra works of providing grills and additional electrical points. for which I have already paid partly, as advance. I would once again request you to communicate me a time limit for handing over possession of the flat.

Yours truly,

Narayan Kumar Kundu

Mr.Kundu,

Sorry for the delay in responding you. We always give top priority to our Customer. But in your case somehow we have missed . We take pardon for that.

We have been receiving very slow response from the contractor whom we had entrusted for finishing jobs in your block. However, we are expecting that the jobs will be completed within a couple of weeks. The final Demand Notice for possession of Flat will be raised shortly thereafter. Till then please bear with us.

Thnx

Prosenjit

From: Narayan Kundu [mailto:kundu9f@gmail.com]

Sent: Monday, February 25, 2019 1:27 PM

To: PROSENJIT MUKHERJEE **Subject:** Re: Enquiry for Sanhita

Why don't you reply to mails of your customers? No one picks up the telephone as well. We have already paid lakhs of rupees without any positive gains. I don't think your entire organisation is so busy that it can't reply to its customers for their satisfaction.

Show little bit of courtesy to your customers who have bestowed faith on you.

Narayan Kumar Kundu

On Thu, Feb 21, 2019 at 4:06 PM Narayan Kundu < kundu9f@gmail.com > wrote:

Dear Sir.

Please refer to your earlier reply. February'19 is almost coming to an end. I hope I will get the possession of my flat (4E, Block 3B1) by next month i.e. by 31st March'19 as confirmed by you. From your website I also came to know that you have already started the process of handing over of possession. Can you please further clarify me as to approximate date of possession of my flat as I have to visit my house in Gurgaon by early April'19 and shall be out of town for about 1 month.

An urgent and specific reply from your end will be appreciated. I contacted your office over telephone on the same issue and was given phone number 033-44009901 for specific reply. But no one answered the phone after my repeated attempts.

Regards,

Narayan Kumar Kundu

Application No. 638126

On Wed, Nov 14, 2018 at 11:48 AM PROSENJIT MUKHERJEE cprosenjit.mukherjee@ simocosystem.net> wrote:

Mr.Kundu,

Tentative delivery period of your flat is in Feb/Mar.,19.Grill and additional Electrical works ,for which you have paid, shall be completed before handover.

Thnx

Prosenjit

From: enquiry Sanhita [mailto:enquiry@sanhita.net]

Sent: Monday, November 12, 2018 10:30 AM

To: PROSENJIT MUKHERJEE **Subject:** FW: Enquiry for Sanhita

From: Narayan Kundu [mailto:kundu9f@gmail.com]

Sent: 09 November 2018 12:43

To: sanhita simoco

Subject: Re: Enquiry for Sanhita

Dear Sirs,

Against my email dated 27th September, 2018, you had attached a photo claiming that as the latest photograph of Block 3B1, of which I am an allottee. On enquiry from your office, I came to know that this block has been placed under second phase. Could you please inform me the basis for selection of blocks under different phases and also when I am expected to take over possession of my flat. I would also like to get update of construction status of this block as well as grills and additional electrical works, for which I have paid the advance already.

Yours truly,

Narayan Kumar Kundu

8902759406

On Thu, Sep 27, 2018 at 1:54 PM sanhita <enquiry@sanhita.net> wrote:

From: enquiry@sanhitarealty.com [mailto:enquiry@sanhitarealty.com]

Sent: 27 September 2018 12:20 To: enquiry@sanhita.net Subject: Enquiry for Sanhita

Name Narayan Kundu

Phone 9748999406

Email kundu9f@gmail.com

I need to see photos of Block 3B1 of which I am an allottee. Please Message display photos, both internal and external, and inform the date you are going to hand over possession of my flat.