



Mrinmay Biswas <mrinmaybiswas@gmail.com>

RE:'SR=013-141-426' Fwd: cancelled the ECO HOME And Refund the money

1 message

wealthmanagement <wealthmanagement@indiabulls.com>
Reply-To: wealthmanagement <wealthmanagement@indiabulls.com>
To: Mrinmay Biswas <mrinmaybiswas@gmail.com>

Tue, Nov 20, 2018 at 5:44 AM

Dear Customer,

With reference to your mail, we request you to resend your query from your registered e mail id ([Hint:xxxxxxx81@gmail.com](mailto:xxxxxxx81@gmail.com)) or call us on our Customer Care Helpline at 1800-3070-0101 from Monday to Friday between 9:00 a.m. to 6:00 p.m. (excluding all trading Holidays).

Warm Regards
Customer Care Team
Indiabulls Investment Advisors Limited
(CIN : U74992DL2008PLC182331)

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-----Original Message-----

From: Mrinmay Biswas (mrinmaybiswas@gmail.com)
Date: Friday, June 29, 2018 09:57 PM
To: wealthmanagement (wealthmanagement@indiabulls.com)
Cc: rajnath.singh@nic.in (rajnath.singh@nic.in)
Subject: Re: Fwd: cancelled the ECO HOME And Refund the money

No not at all ..I went to developer but they said approval has to first come from India bulls.This is why I had submitted all the original documents to India bulls.Please confirm for the same and give or sent approval for refund or cancelling this booking as it is not started even after three years.

Regards,
Mrinmay

On Tue, Jun 26, 2018 at 11:03 AM, wealthmanagement <wealthmanagement@indiabulls.com> wrote:

Dear Customer,

With reference to your mail, we have noted the contents of your e mail and have duly taken up issue with concern person. We believe that the issues highlighted by you shall be suitably addressed at the earliest.

Warm Regards
Customer Care Team
Indiabulls Investment Advisors Limited
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-----Original Message-----

From: Mrinmay Biswas (mrinmaybiswas@gmail.com)
Date: Tuesday, May 15, 2018 10:01 PM
To: wealthmanagement (wealthmanagement@indiabulls.com)
Cc: rajnath.singh@nic.in (rajnath.singh@nic.in)
Subject: Re: Fwd: cancelled the ECO HOME And Refund the money

Thanks for the reply. But why don't you do it with the developer? This is because you had taken money for the developer from me. So this is your responsibility to do all these formalities on behalf of me. Don't write hypothetical kind of mail that even after three years without single progress in the project.

Please don't play with public money and don't allow the people to lose trust on India Bulls. I request to do the cancellation with the developer.

Also note I urgently need to get back my hard-earned money because of unavoidable family issues.

Regards,
Mrinmay

On Tue, May 15, 2018 at 2:25 PM, wealthmanagement <wealthmanagement@indiabulls.com> wrote:

Dear Customer,

With reference to your mail, we are in receipt of your request whereby your good self has intimated us about your intent/decision to cancel the booking of the Unit bearing no. HC-S-14 made by you in the Project "ECO HOMES-KOLKATA(UR)" being developed by GREENTECH IT CITY PVT LTD.

Sir/Madam, We have noted your request and in this regard we advise you to kindly address the communication in regard to the cancellation to the Developer and submit the same with the Developer. You may provide the same to us for its onward submission with the Developer. Kindly note you would be required to complete the developer's requisite cancellation formalities so that the developer may facilitate/initiate the process for the refund of the amount due, if any to be paid to you.

Warm Regards
Customer Care Team
Indiabulls Investment Advisors Limited
(CIN : U74992DL2008PLC182331)

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