

Complaints Details

Grievance Number: 1669342

Grievance Reg Date: 2019-10-14 14:20:48

Grievance Complaint
Type :

Grievance Details : Consumer Calling No- 9986250608 Name of the company/BuilderName : Cancun Gro ups Project Name : sun plaza Project type : Residential Date of booking/project :27-03-2018 Total Amount :430000 Paid Amount :1246000 Token Money : RTGS Date of promised possession:FEB 2019 Problem :According to the consumer he said that he provide money to this builder for booked flat and consumer paid for this but right now they did not provide promised possession and consumer wants loan from SBI bank on this flat and builder not provide serve to bank then consumer applied for money return with compensation but right now they provide only 300000/- to consumer.

Agent Remark : Advised him to send a written complaint to the company address by speed post

Final Status : Disposed

Grievance Updated Details : Calling no 9986250608 Consumer want to know correctness of the company address .
Updation Date :2019-10-14 14:48:59

Agent Remark : Advised him to send a written complaint to the Customer Support Head of the Company . Please wait for their response . Address: Cancun Groups PS IXL Building 5th Floor Suite No. 505, Chinar Park, Newtown, Kolkata, West Bengal 700136 , Email id : cancunbhumi9999@gmail.com
Remark Date :2019-10-14 14:48:59

Grievance Updated Details : The Consumer has called to NCH to inform that he already sent mail to the Company but did not get any response from the company side .
Updation Date :2019-11-01 15:48:53

Agent Remark : The Consumer is advised to send a last reminder letter to the Company and mentioned that if the Company will not resolve the grievance of the Consumer at the prescribed time period then he will approach to the Consumer Forum as per the procedure prescribed by them .
Remark Date :2019-11-01 15:48:53

Grievance Updated Details : **Updation Date :**2019-12-11 12:54:33

Agent Remark : Your grievance has been forwarded to Shri Onkar Singh Meena, IAS (Secretary (Housing)), West Bengal Real Estate Regularity Authority. Therefore, you are requested to contact them to resolve your case. Email id: prsecy.housing-wb@nic.in, Phone no. 033-22625770
Remark Date :2019-12-11 12:54:33

Grievance Forward History : **From :** Rajiv Ranjan Mishra (MOHUA) **To :**Shri Onkar Singh Meena, IAS (Secretary (Housing), West Bengal)

Uploaded Files: File1 | File2 | File3

 Give your Feedback

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