

Government of West Bengal
Central Consumer Grievance Redressal Cell
Consumer Affairs Department
Khadya Bhawan Complex
Shed No- 14, 11-A, Mirza Ghalib Street, Kolkata- 700 087
Website: <http://www.wbconsumers.gov.in>
Office Phone No- 033 2252 3087. Office E Mail ID- adgriv.cad-wb@nic.in

Memo No. -CA/G
CA/Estt/O/1G-1220/18

Date:

To
The Concerned Authority,
The Partner, Cancun Constructions,
P.S.-IXL Building, 5th Floor, Room no. 505,
Chinar Park, Kolkata- 700 136.

Sub: Complaint of Smt. Mukul Bhattacharyya, against your organization in the matter of alleged 'deficiency' in 'service' as defined u/sec 2(1)(g) & 2(1)(o) of the Consumer Protection Act, 1986.

Ref: This Office Complaint Index No: 301/CAD-Rest/18-19.

Sir,

In enclosing copy of complaint, as captioned in the subject above is sent to you with the request to make it convenient to attend, either in person or through your authorized representative, a tripartite meeting rescheduled to be held on **18.03.2019** at **11 a.m.** at this Office along with your written version on the contentious issue for resolving the instant dispute through the process of mediation.

This is, however, without prejudice to any action as may be contemplated or initiated under Section 12 of Consumer Protection Act, 1986 (as amended) and/or other Laws in vogue.

Encl: As stated above.

Yours faithfully,

Sdt

Assistant Director

Date: 02.01.2019

Memo No. : 261/1(2) - CA/G

Copy forwarded for information and necessary action to:

1. The Private Secretary to the Hon'ble Minister In-Charge, Consumer Affairs Department, 11A, Mirza Ghalib Street, Kolkata- 700 087. This has reference to MIC's Office No. **PG-12/CAMIC/19** dated **14.01.19**.
2. Smt. Mukul Bhattacharyya, 31/1A, Yogipara Lane, Kolkata- 700 006. She is requested to attend the meeting as stated above with all documentary evidences in support of her representation.

Sarmanik
Assistant Director *SA*