

Government of West Bengal
Consumer Affairs Department
11A, Mirza Ghalib street, Kolkata- 700 087
Ph. no- 033 2252 3087/2304

Minutes of the meeting held on 13/06/2019 at 12:30 p.m. towards settlement of non-statutory complaint through pre-litigation mediatory procedure.

In the Matter of: Complaint of Smt. Mukul Bhattacharyya against Cancun Construction.

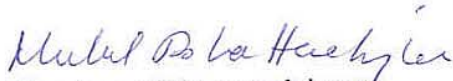
In the Matter of: Complaint Index No-301/CAD-Rest/18-19

The complainant appeared in time. Nobody represented the Opposite Party.

This office arranged for three tripartite meetings on 18/03/2019, 24/04/2019 & 13/06/2019 to settle the issue through mediatory procedure. The Opposite Party did not attend any meeting. Ld. Advocate Mr. Sibashis Banerjee appeared on behalf of the Opposite Party after scheduled time period of the first meeting on 18/03/2019, after that the Opposite Party made false commitment to settle the issue and failed every time.

It appeared that the Opposite Party did not want to settle the matter through mediatory procedure. The complainant was requested to prefer lodging statutory complaint case with the Hon'ble State Consumer Disputes Redressal Commission for adjudication.

The concerned file was considered as closed.


Signature of the complainant.


13/06/2019
Assistant Director
Dte. of Consumer Affairs & FBP
Govt. of West Bengal