

Basak, Asit Kumar

From: asitbasak20@yahoo.co.in
Sent: Monday, November 22, 2021 12:26 AM
To: Basak, Asit Kumar
Subject: Fw: Commencement of Registration of apartment at Hiland Greens

CAUTION: External email. Please do not click on links/attachments unless you know the content is genuine and safe.

[Sent from Yahoo Mail on Android](#)

----- Forwarded message -----

From: "asitbasak20@yahoo.co.in" <asitbasak20@yahoo.co.in>
To: "sumit@hilandcal.com" <sumit@hilandcal.com>
Cc: "customercare@hilandcal.com" <customercare@hilandcal.com>
Sent: Sun, 21 Nov 2021 at 0:38
Subject: Fw: Commencement of Registration of apartment at Hiland Greens

Dear Sir,

I have been hearing of many responses for last 4 and a half years but still I have not been called for registration which is very unfair. Please see your records that I have paid my registration fees way back in April 2017 but still registration is not done in spite of so many requests, reminders and mails.

Recently I have been hearing from our Hiland whatsapp group that many people are being called for registration who has paid fees much later than me.

This type of discrimination is totally frustrating. Please see my mail below on this a month back and you are simply not answering which means you are accepting my allegations.

Please arrange my registration at the earliest, as I have to move to Chennai for official job in near future, so coming from Chennai for doing registration will be very difficult.

Hope I will get a reply or call in response.

Regards,

Asit Kumar Basak
Tower 35, Flat 13A3
Phone 9433390039

[Sent from Yahoo Mail on Android](#)

----- Forwarded message -----

From: "asitbasak20@yahoo.co.in" <asitbasak20@yahoo.co.in>
To: "customercare@hilandcal.com" <customercare@hilandcal.com>
Cc:
Sent: Tue, 19 Oct 2021 at 20:16

Subject: RE: Commencement of Registration of apartment at Hiland Greens

Dear Sir,

Thanks for your response. However, I am not at all convinced by the response.

I have paid my registration fees way back in April 2017. Whosoever I am asking in Hiland whatsapp group, everybody has paid after 2017.

So I have a doubt whether you are maintaining the sequence of registration as per payment made, since many people are deprived off till now.

Can you please publish the pending list indicating the date of fees payment and accordingly the date of registration. Else, this type of response is very vague. I have been hearing this for last 4 years.

For my office requirement, I have to be transferred to Chennai in November and it will be extremely difficult for me to come back to Kolkata for registration only.

Please note that I am not asking for any favour. I am asking for my legitimate claim and asking you to show the record that you are not doing special favour by violating the sequence.

Regards,

Asit Kumar Basak
Tower 35, Flat 13A3

[Sent from Yahoo Mail on Android](#)

On Fri, 15 Oct 2021 at 23:33, Customer Care
<customer@hilandcal.com> wrote:

Dear Mr. Basak,

Greetings from Hiland Group!

This is with reference to your below given mail regarding the registration of your apartment no. 13A3 in Tower 35 at Hiland Greens. Sir, as you already know, we have resumed the registrations of apartments of Hiland Greens from this month onwards. We are trying to accommodate the maximum number of customers possible in each LOT & as and when the time comes, the customers are being informed about their schedule. Once the schedule is confirmed for the upcoming months, you will be informed about the same. The date for the registration of your apartment will be informed to you in the due course of time. Once the date is finalized, the time, venue & the documents required will also be intimated to you from our office.

Kindly bear with us till that time & oblige.

Thanks

Regards

HILAND

Sales & Marketing Office

Calcutta Riverside

1 New Bata Road, Kolkata – 700 140

T: +91 33 2395-2003 , 2111 **F:** +91 33 2490 6970

E: customercare@hilandcal.com

Corporate Office :

225C, A. J. C. Bose Road, 4th Floor, Kolkata – 700020 , India

W: www.hilandcal.in

Disclaimer: The information contained in this electronic message and any attachments to this message are intended exclusively for the addressee(s) and contains proprietary, confidential, privileged information. If you are not the intended recipient, you must not disclose / disseminate, distribute or copy the information contained in this transmission. Such unauthorized use may be unlawful. If you have received this message in error, please notify the sender immediately and destroy all copies of the message and any attachments. Hiland Group is not liable for the improper transmission of this message nor for any damage that may be sustained as a result of this message.

Warning: Computer viruses may be transmitted via e-mail. The recipient should check this e-mail and any attachment for the presence of viruses. Hiland Group accepts no liability for any damage caused by any virus transmitted by this e-mail.

From: asitbasak20@yahoo.co.in [mailto:asitbasak20@yahoo.co.in]

Sent: Wednesday, October 13, 2021 9:44 PM

To: customercare@hilandcal.com

Subject: Fw: Commencement of Registration of apartment at Hiland Greens

Waiting for your reply.

Regards,

Asit Kumar Basak

T35, 13A3

[Sent from Yahoo Mail on Android](#)

----- Forwarded message -----

From: "asitbasak20@yahoo.co.in" <asitbasak20@yahoo.co.in>

To: "customercare@hilandcal.com" <customercare@hilandcal.com>

Cc:

Sent: Thu, 7 Oct 2021 at 18:15

Subject: Fw: Commencement of Registration of apartment at Hiland Greens

Please find my complaint mail as below.

Regards,

[Sent from Yahoo Mail on Android](#)

----- Forwarded message -----

From: "asitbasak20@yahoo.co.in" <asitbasak20@yahoo.co.in>

To: "Team Hiland" <customercare@hilandcal.com>

Cc:

Sent: Thu, 7 Oct 2021 at 18:13

Subject: Re: Commencement of Registration of apartment at Hiland Greens

Dear Sir,

I am afraid that I have not yet received any information regarding my date of registration.

I paid registration fees way back in April 2017 and so my case is one of the oldest. Some of the flat owners already received intimation in this week but I have not.

Please let me know my registration date at the earliest.

Regards,

Asit Kumar Basak
Tower 35, Flat 13A3

[Sent from Yahoo Mail on Android](#)

On Mon, 27 Sep 2021 at 18:13, Team Hiland
<customercare@hilandcal.com> wrote:

Dear Sir/Madam,

This is with reference to our communication sent you on 22.09.2021 regarding registration of apartments at Hiland Greens, we would like to inform you that we will be resuming the same from 07th Oct' 2021.

It will be done weekly/fortnightly like earlier executions on a commissioning basis at our office. We ensure to continue the registration process and shall complete the registration of every single one of the apartments that have been constructed at Hiland Greens.

The date will be informed to the owners basis the sequence of payment received.

Regards

Team Hiland

If you wish to opt out from our mailing list then [click here to unsubscribe](#)

▣