

# Annexure I



Promita Majumdar &lt;promita.majumdar@gmail.com&gt;

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## Fwd: Mail dated 30th September, 2020 regarding refund.....

1 message

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**Indrajit M** <ijmozumdar1@gmail.com>

Tue, Oct 13, 2020 at 12:34 PM

To: Nirmalya &lt;nirmalya.c@gmail.com&gt;, Tania &lt;promita.majumdar@gmail.com&gt;

Sent from my Samsung Galaxy smartphone

----- Forwarded message -----

From: <support@evanieinfra.com>

Date: Tue, Oct 13, 2020, 12:13

Subject: Mail dated 30th September, 2020 regarding refund.....

To: <ijmozumdar1@gmail.com>

Respected Madam/Sir,

We are in receipt of your email dated 30th September, 2020. We are humbly sorry for the inconvenience for delay of reply with respect to your feelings, as we are working with few employees and with limited office hours. As you know madam, the economic condition throughout the world is in disturbed condition with big financial crunch all over in this pandemic situation. We on part of our company is also passing through this financial crunch since our office was closed for entire period of lock down. We are hopeful that the situation will be under control within few month which will enable us in operating our business and construction work in full swing.

As per the gazette notification of Jiranjacha Mouza, - Bhangur – 2, gram Panchayat, Rajarhat, after the publication of the gazette notification dated 20th January, 2020, copy of the notification is attached herewith marked as "A" thereafter a long time the dept. of afore mentioned BLRO dept. has opened for executing the mutation and conversion from February, 2020, save and except, by maintaining the new rules and notification our file is under the process and in spite of that the construction work is going on in slow pace, subject to your satisfaction, you can visit the site.

We humbly notify, we are not in a position to repay any sort of refund in this pandemic situation, subject to refund process will be executed once the lock down is introverted. We appreciate your gentleman ship and we request you on part of our company to retribute in the project. We also assure you your investment is totally secured and trustworthy in our company. Kindly cooperate with us otherwise we will face irreparable loss and injury.

We understand your concern regarding the dream property at our project and as such, we are committed to provide you the best possible support and coordination as a developer from our end.

Thanks & Regards  
Usashi Realstates Pvt Ltd.

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Thanks & regards,

CUSTOMER SUPPORT TEAM  
EVANIE INFRASTRUCTURE PVT LTD

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