Annexure M



Promita Majumdar compromita.majumdar@gmail.com

URGENT:Refund for discontinued project - Usashi Kingtown Newtown Application No. KTNT 2849

12 messages

Mon, Oct 19, 2020 at 7:30 AM

To: support@evanieinfra.com, supriya.patra84@gmail.com

Bcc: Indrajit Mozumdar <IJMOZUMDAR1@gmail.com>, Nirmalya Chatterjee <nirmalya.c@gmail.com>

Subject: URGENT: Refund/Return of Booking amounts paid towards flat in discontinued project "King Town - Newtown" Application No. KTNT 2849

Kind Attn: S/Sh Avijit Dey /Gautam Kumar Sahoo, Directors

This refers to your mail of Tue, 13 October 2020 from: support@evanieinfra.com sent to my alternate mail id ijmozumdar1@gmail.com in the captioned matter.

In this connection you may also refer to my earlier reminder letter of 6th Oct. 2020, sent by speed post; also e-mailed to your official mail id on 14th Oct, 2020 from my registered mail id: promita.majumdar@gmail.com (See attachment 1)

In this connection kindly note your continued reluctance to return the booking amount for more than a year now has already caused an irreparable amount of financial crisis; driven us to extreme levels of physical & mental stress & injuries.

And this is despite the fact that the offer of transfer the booking amount to the subsidiary company, Evanie Infrastructure (P) Ltd., housing project was unequivocally declined & request to return/refund the booking money of Rs. 3,53,978/- was made & duly communicated to you way back in **Sept, 2019**; much before the lockdown, vide letter dated 30th September, 2019!! Subsequently, as per your telephonic instructions, the Declaration form was submitted in your office on 16th Jan. 20.

A categorical assurance was given to me then that the refund amount would be transferred in my Bank account within 05 working days, i.e. by 22nd January, 2020; which you did not honor!! Furthermore, no communication, no explanation whatsoever was forthcoming. Instead, you preferred to maintain a stoic silence over the entire matter & continued to deny refund without any cogent grounds or compelling circumstances.

Thereafter, it was a constant struggle for me to keep the communication channels open with the Company. Somehow, I maintained contact, initially with one Sh Ranjan Panda & later on with Sh Arnab Roy, GM Usashi requesting, pleading them on a regular basis for refund of my own money!

Sh Arnab Roy finally fixed up an appointment in his office on 3rd Aug, 2020, graciously admitted the delay & assured refund amount would be made after the Durga Puja, but in 03 installments only, beginning from November, 2020.

In view of the foregoing, I sincerely believe & trust that you would fulfill the commitments made & assurances given, as above and return the booking amount, beginning from November, 2020 and save me & my family from a disastrous consequence.

Thank you for your time & consideration.

Promita Majumdar Nirmalya Chatterjee

Mob # 9474032872 / 9910474471

2 attachments



Refund Application Reminder 20201006.pdf 89K



email Oct 14, 2020 - Refund for KTNT 2849.pdf $80\mbox{\ensuremath{\mbox{K}}}$