

RE: Delayed Possession of LIG Flat no. E/388/0402/Spandan in New Town

From: CHATTERJEE. SABYASACHI (chatterjee.sabyasachi@shapoorji.com)

To: paulmajumder.srishti@yahoo.com

Date: Friday, February 14, 2020, 04:15 PM GMT+5:30

Subject: Delay in handover- Shukhobrishti

Madam,

Reference your letter and further discussion we had, in this connection, we would like to reiterate that due to some unavoidable circumstances the construction work is being stalled since few months and we strongly apprehend the same would initiate again from next month onwards.

Considering that aspect, we would like to inform you that the handover process of apartments of different phases, including yours, will tentatively start by 2nd quarter of the next financial year. Meanwhile, we ensure that we shall definitely try to expedite the process to start well before, than we are anticipating as of now, but you may also appreciate that we have to handover few thousand of apartments, in numbers, in various phases, hence the compliance of the entire process may take some extra time too.

Thus, would request you to please bear with us for a while. However, we do express our sincere regret for the inconvenience caused to you.

Rgds,

Sabyasachi Chatterjee | Senior Manager – Customer Care

T: +91 33 6609 4200

@ chatterjee.sabyasachi@shapoorji.com

PS Srijan Corporate Park, Unit # 0903, 9th Floor, Tower – I, Plot No.G2, Block – GP, Sector – V, Salt Lake, Kolkata 700 091, West Bengal, India

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Customer Satisfaction Performance

From: Kolkata Masshousing
Sent: 14 February 2020 13:58
To: CHATTERJEE.SABYASACHI <CHATTERJEE.SABYASACHI@shapoorji.com>
Subject: FW: Delayed Possession of LIG Flat no. E/388/0402/Spandan in New Town

From: SRISHTI PAULMAJUMDER [mailto:paulmajumder.srishti@yahoo.com]
Sent: 31 December 2019 11:45 AM
To: Kolkata Masshousing <Kolkata.Masshousing@shapoorji.com>
Cc: sprealestate@shapoorji.com; Sarvadeva Majumder <sarvadeva.majumder@rpsg.in>
Subject: Delayed Possession of LIG Flat no. E/388/0402/Spandan in New Town

Dear Sirs,

Please find attached my letter on the subject for your immediate necessary action and a confirmation to me.

Regards,