



Debaleena Chakraborty <debaleenas@gmail.com>
to roy, me ▾

Thu, Apr 5, 2018, 5:55 AM



Dear Sir,

I am forced to write to you after my husband, Vineet, has tried his best to get it resolved through regular communication channels with your team. Your team has failed to revert back to us even after repeated follow-ups - Vineet has been writing / texting and calling almost every alternate day but with no response.

It is unfortunate and tantamount to customer harassment by Team Taurus. I had invested my personal savings to procure a residence for my elderly mother. The unit was supposed to be handed over to us by Feb, 2018. This delay on your part has forced me to spend more than Rs. 30000 / month towards an alternative residential arrangement in Kolkata - for no fault of mine.

At this point of time we have lost all confidence and demand a closure through either of the two ways....

- [1] Just reimburse our investment along with the existing market rate offered by any bank - for the duration of the investment.**
- [2] Monthly Late Delivery charges as per the law be paid to us on the the investment made (Beginning the 1st of March, 2018) until a habitable unit is delivered to us with all the amenities mentioned.**

I hope you will take matters in your own hand this time.

-Sincerely
Debaleena Chakraborty

URGENT RESOLUTION REQUESTED: Investment in Pather Ppanchali ▶



➔ Vineet Singh <svineets@gmail.com>
to amitabh, TT-Ravi, Sreemoyee, bcc: amitabh.roy, bcc: roy ▾

Sun, Mar 11, 2018, 4:13 PM ☆ ↶ ⋮

To: Mr. Amitabh Roy
MD, Team Taurus

Dear Mr. Roy,

I take the liberty of communicating with you directly with regards to the response from your team. We are sharing our concern with extreme anguish and with a sense of loss. I and my wife invested in the project with the hope of securing a residence in Kolkata, but it must be said that we made the wrong choice. Our hard-earned money is parked in TeamTaurus with zero returns for the last 2 years. We are counting our losses every day - and we need to resolve it without any delay.

The solution provided by your team in the mail below is unacceptable to us.

As a customer who had paid the full amount at the outset, we demand that the same rules be applied to firm / company / Teamtaurus as that would be applied to us as a buyer - **WOULD YOU DELIVER US THE APARTMENT / UNIT IF THERE WAS A DELAY IN PAYMENT EVEN BY AN HOUR?**
The answer is, NO.

We were supposed to have the possession of the unit by Feb, 2018. Please note that...

[A] **We do not need the services of TeamTaurus to sell off our unit.**

[B] **We demand that a monthly 'delayed-delivery penalty' (in exactly the same manner as the customer has to pay in case of late payment) be paid to us at the rate of 8% against our investment, BEGINNING 1st OF MARCH 2018, TILL THE UNIT IS DELIVERED TO US.**

I hope you would understand our position and take immediate steps to resolve this in a fair and amicable manner.

-best
Vineet Singh
&
Debaleena Chakraborty