## **ORDER SHEET**

## WEST BENGAL HOUSING INDUSTRY REGULATORY AUTHORITY

Complaint No. COM-000310

Eqbal Mahal Suraia Begum.......Complainant

AND

Usashi Realstates Pvt. Ltd......Respondent

Sl. Number and date of	Order and signature of Officer	Note of action
order		Taken on orde
2	Part Consultance of the Section of the Consultance	
22-09-2020	The daughter of the Complainant Ms. Nazim Banu as authorized	
	representative of the Complainant is present in the online hearing and sent her	
	hazira through email.	
	The Ld. Advocate of the Respondent Shri Gourav Banerji is also present in	
	the online hearing and sent his hazira through email.	
	The Complainant submitted necessary documents in support of her case	
	before this Authority. Let the documents be taken on record.	
	The Respondent has submitted an affidavit containing the schedule of	
	refund. Let the affidavit be taken on record.	
	The daughter of Complainant submitted that she has no objection if	
	payment is made by the Respondent in strict compliance of the schedule as	
	given in their affidavit.	
	After hearing both the parties it is hereby	
	<u>Ordered</u>	
	that the Complainant is directed to send her bank account details to the	
	Respondent by speed post and also by email in which she will receive the	

refund amount by bank transfer i.e, RTGS or NEFT and Respondent is directed to make payment as per schedule submitted and accepted by the Complainant during hearing by them and the amount shall be refunded by bank transfer in the bank account supplied by the Complainant. The schedule is given below:-

- A. 1st instalment to be paid in November, 2020 Rs.30,000/-
- B. 2<sup>nd</sup> instalment to be paid in December, 2020 Rs.50,000/-
- C. 3<sup>rd</sup> instalment to be paid in January, 2021 Rs.50,000/-
- D. 4th instalment to be paid in February, 2021 Rs.50,000/-
- E. 5th instalment to be paid in March, 2021 Rs.50,000/-
- F. 6th instalment to be paid in April, 2021 Rs.84,277/-

The Respondent further directed to provide the Complainant their proper address and communication, email and phone number in which the Complainant can make further communication whenever required.

In the event of failure of the Respondent to make payment as per the schedule submitted by them with interest at the rate of 18% shall be imposed for the period of schedule date of payment to the actual date of payment.

The matter is thus disposed off.

GOBIND SINGH)

Member

West Bengal Housing Industry Regulatory Authority

(TAPAS MUKHOPADHYAY)

Member

West Bengal Housing Industry Regulatory Authority