



sumit kumar dey &lt;skd.sumitkumardey@gmail.com&gt;

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**Request for Visit at Southwinds Galleria**

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**Sujay Anand Prasad** <sujay.prasad@primarc.in>

Tue, Jul 21, 2020 at 4:06 PM

To: sumit kumar dey &lt;skd.sumitkumardey@gmail.com&gt;

Cc: Biswadeep Sinha &lt;biswadeep.sinha@primarc.in&gt;, Sanjib Kumar Das &lt;sanjib.das@primarc.in&gt;, Prateek Sanganeria &lt;prateek.sanganeria@primarc.in&gt;, Sidharth@primarc.in, mahesh@primarc.in

Dear Mr. Dey,

We will get back to you with the course of action. As you can understand due to Covid-19, getting labors was a difficulty and hence the work is delayed.

Also, we have received a legal notice from your end and will soon reply to that too.

Sujay  
9830484160

On 21-Jul-2020, at 3:49 PM, sumit kumar dey &lt;skd.sumitkumardey@gmail.com&gt; wrote:

Dear Mr. Prasad,

Greetings of the day!

**Sub: Thanks for arranging the comedy show yesterday by asking me to visit the site and to meet the G.M Mr. Sanjib Das of Southwinds.**

The measurement and correction works, suggested by the GM Southwinds, i.e Mr . Ajay Das, is not at all acceptable where only 18 Sq.Ft of carpet area will increase. Which will sum up to 164Sq.Ft, as the current carpet area is 146. So in general mathematical calculation  $146+18= 164$ , but that is nowhere near to 178 Sq.Ft of carpet area as per your mail dated 06.03.2020, where you mentioned that I would get at least around 178 Sq.Ft carpet area, and also where I am supposed to get carpet area of 190 Sq.Ft at least.

On the contrary, if the correction / rectification work is done; it will be inaccessible by the customer to enter the shop due to the height escalation of the stairs which is not acceptable at all. So in a situation like that it seems that you are in no condition but to handover my booked shop with the current carpet area & condition, but with adjustment, nevertheless you have to complete the other pending works too, like repairing works of the faults and crack mentioned in my previous mails and flooring works too, and also the matter of refund the excess amount paid.

Hence, please let me know when the correction works will be completed and when the refund process will be done as I had targeted this shop for my business in the year 2017 to earn my bread & butter but suffering due to your intentional delay and also for the faults of yours, i.e Southwinds Projects LLP.

I am finishing my mail in hope to get a quick revert. (Hoping to get a revert this time, as my last mail to Mr. Prasad went unanswered, dated 25.06.2020, hence marking this mails to the directors too, to get a proper clarification at the earliest.)

Thanks & Regards,  
Sumit Kumar Dey

On Sun, Jul 19, 2020 at 9:21 PM sumit kumar dey &lt;skd.sumitkumardey@gmail.com&gt; wrote:

Dear Mr. Prasad,

Hope you are doing well and hope this mail finds you in your best health, as I have been longing for a revert on my previous mail but my patience has gone in vain.

Anyway, I will be there at the site "Southwinds Galleria" tomorrow accompanied by my advocate, by the time mentioned in the trailing mail, i.e 11:30 A.M on 20.07.2020.

Have a nice day.

Thanks & Regards,  
Sumit Kumar Dey.  
(M)- +91- 9007188872

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On Sun, Jul 19, 2020 at 6:22 PM Sujay Anand Prasad <[sujay.prasad@primarc.in](mailto:sujay.prasad@primarc.in)> wrote:  
Mr. Dey,

The meeting is regarding your shop only and related civil work, so in your interest kindly visit the site and meet Mr. Sanjib Das.

Sujay  
9830484160

On 19-Jul-2020, at 5:29 PM, sumit kumar dey <[skd.sumitkumardey@gmail.com](mailto:skd.sumitkumardey@gmail.com)> wrote:

Dear Mr. Sinha,

This is to inform you, that as per previous communication from Mr. Sanganeria on 28.05.2020, we already had a meeting on 01.06.2020 with Mr. Sujay Anand Prasad in presence of the site supervisor. Where Mr. Prasad has described me, how the area will be revised. And also said the work would be completed by 7-10 days. But I believe the work has not started yet to revise the area of my booked **Shop 1A, in Southwinds Galleria**.

However, I have enquired regarding the progress of the work by an email to Mr. Prasad & Mr. Sanganeria dated 25.06.2020, for which i am yet to receive any revert. Hence, please clarify the reason of the meeting tomorrow.

Waiting for your proper clarification.

Thanks & Regards,  
Sumit Kumar Dey.  
(M)- +91- 9007188872

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On Sun, Jul 19, 2020 at 11:34 AM Biswadeep Sinha <[biswadeep.sinha@primarc.in](mailto:biswadeep.sinha@primarc.in)> wrote:

Dear Mr Sumit,

You are requested to visit your retail space at Southwinds Galleria tomorrow (Monday) around 11.30 am.

**Biswadeep Sinha**

*Customer Care Associate*

*Sr. Manager - Sales & Marketing*



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